

CSR, Incorporated Accessibility Conformance Report

VPAT® Version 2.1 – March 2018

Name of Product/Version: NCEH/ATSDR Communication Support Products and Technical Assistance

Product Description: MS Office, HTML, Video, Media, and PDF remediated files

Date: August 7, 2018

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Notes: Files provided for online use by CDC NCEH/ATSDR

Evaluation Methods Used: Testing is based on general product knowledge; similar to another evaluated product; tested with validation tools and assistive technology

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at http://www.w3.org/TR/2008/REC-WCAG20-20081211/	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017	(Yes)
Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018	(No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Supports with Exceptions:** Some functionality of the product does not meet the criterion.

“Voluntary Product Accessibility Template” and “VPAT” are registered service marks of the Information Technology Industry Council (ITI)

- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes: Product is MS Office, HTML, Video, Audio, Media, and PDF files

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Closed: Supports Authoring Tool: Supports	Web: All non-text content includes alternate text. Electronic Docs: All non-text content includes alternate text. Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Closed: Supports Authoring Tool: Supports	Web: Closed-captioning is provided in audio, video, and multimedia products and/or concurrent transcript Software: Closed-captioning is provided in audio, video, and multimedia products and/or concurrent transcript Closed: Closed-captioning is provided in audio, video, and multimedia products and/or concurrent transcript Authoring Tool: Not applicable
1.2.2 Captions (Prerecorded) (Level A) 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: When no transcript, closed-captioning is provided in audio, video, and multimedia products Electronic Docs: No items require this in any product. Software: When no transcript, closed-captioning is provided in audio, video, and multimedia products Authoring Tool: Not applicable
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Closed: Supports Authoring Tool: Supports	Web: Closed-captioning is provided in audio, video, and multimedia products and/or concurrent transcript Electronic Docs: No items require this in any product. Software: Closed-captioning is provided in audio, video, and multimedia products and/or concurrent transcript Closed: Closed-captioning is provided in audio, video, and multimedia products and/or concurrent transcript Authoring Tool: Not applicable
1.3.1 Info and Relationships (Level A) 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Closed: Supports Authoring Tool: Supports	Web: Pages render in correct sequence with style sheet deleted. Electronic Docs: Reading order is concurrent with viewing order in PDFs/DOCs. Software: Not applicable

Criteria	Conformance Level	Remarks and Explanations
		Closed: Not applicable Authoring Tool: Not applicable
1.3.2 Meaningful Sequence (Level A) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: Tabindexing, scope, skip navigation functions, and labeling are applied. Electronic Docs: Reading order is concurrent with viewing order in PDFs/DOCs. Software: Not applicable Authoring Tool: Not applicable
1.3.3 Sensory Characteristics (Level A) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: A text alternative is supplied if the item is a visual object. Electronic Docs: A text alternative is supplied if the item is a visual object. Software: Not applicable Authoring Tool: Not applicable
1.4.1 Use of Color (Level A) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: All information conveyed with color can be understood without color. Electronic Docs: All information conveyed with color can be understood without color. Software: Not applicable Authoring Tool: Not applicable
1.4.2 Audio Control (Level A) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: Audio playback, volume, mute and other control functions are provided independent of system controls Electronic Docs: No items require this in any product. Software: Audio playback, volume, mute and other control functions are provided independent of system controls Authoring Tool: Not applicable
2.1.1 Keyboard (Level A) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Closed: Supports Authoring Tool: Supports	Web: Standard keyboard and mouse operation Electronic Docs: Standard keyboard and mouse operation Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable
2.1.2 No Keyboard Trap (Level A) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: Users are not trapped in content; focus is accomplished with the keyboard only. Electronic Docs: Users are not trapped in content; focus is accomplished with the keyboard only. Software: Not applicable Authoring Tool: Not applicable
2.2.1 Timing Adjustable (Level A) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: No items require this in any product. Electronic Docs: No items require this in any product. Software: Not applicable Authoring Tool: Not applicable
2.2.2 Pause, Stop, Hide (Level A) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: No items require this in any product. Electronic Docs: No items require this in any product. Software: Not applicable Authoring Tool: Not applicable

Criteria	Conformance Level	Remarks and Explanations
<u>2.3.1 Three Flashes or Below Threshold</u> (Level A) 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: No flashing items is contained in any product. Electronic Docs: No flashing items are contained in any product. Software: Not applicable Authoring Tool: Not applicable
<u>2.4.1 Bypass Blocks</u> (Level A) 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: Skip navigation links are provided to skip repetitious content. Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable
<u>2.4.2 Page Titled</u> (Level A) 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: All pages have a title explaining the topic or purpose in TITLE tag. Electronic Docs: All docs have a title explaining the topic or purpose in metadata. Software: Not applicable Authoring Tool: Not applicable
<u>2.4.3 Focus Order</u> (Level A) 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: Content is presented in a logical order; tabindexing and "th"/scoping are used for tables. Electronic Docs: Content is presented in a logical order; tables are tagged in order. Software: Not applicable Authoring Tool: Not applicable
<u>2.4.4 Link Purpose (In Context)</u> (Level A) 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: Links are descriptive of context and target. Electronic Docs: Links are descriptive of context and target. Software: Not applicable Authoring Tool: Not applicable
<u>3.1.1 Language of Page</u> (Level A) 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Closed: Supports Authoring Tool: Supports	Web: The HTML tag defines language. Electronic Docs: Metadata defines language. Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable
<u>3.2.1 On Focus</u> (Level A) 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: No change of context is initiated by user actions. Electronic Docs: No change of context is initiated by user actions. Software: Not applicable Authoring Tool: Not applicable
<u>3.2.2 On Input</u> (Level A) 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: No change of context is initiated by user actions. Electronic Docs: No change of context is initiated by user actions. Software: Not applicable Authoring Tool: Not applicable
<u>3.3.1 Error Identification</u> (Level A) 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) 	Web: Supports Electronic Docs: Supports Software: Supports	Web: No input from users is required. Electronic Docs: No input from users is required.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) 	Closed: Supports Authoring Tool: Supports	Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable
3.3.2 Labels or Instructions (Level A) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: No input from users is required. Electronic Docs: No input from users is required. Software: Not applicable Authoring Tool: Not applicable
4.1.1 Parsing (Level A) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Closed: Supports Authoring Tool: Supports	Web: HTML is validated to have complete start and end tags, which are properly nested, do not contain duplicate attributes, and have unique IDs. Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable
4.1.2 Name, Role, Value (Level A) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Closed: Supports Authoring Tool: Supports	Web: Standard HTML controls are used for links, etc. No scripting use is developed for any product. Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: No items require this in any product. Electronic Docs: No items require this in any product. Software: Not applicable Authoring Tool: Not applicable
1.2.5 Audio Description (Prerecorded) (Level AA) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: Closed-captioning is provided in audio, video, and multimedia products and/or concurrent transcript Electronic Docs: No items require this in any product. Software: Closed-captioning is provided in audio, video, and multimedia products and/or concurrent transcript Authoring Tool: Not applicable
1.4.3 Contrast (Minimum) (Level AA) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: Non-image text has a contrast ratio of at least 4.5:1; text is black on a white background. Electronic Docs: Non-image text has a contrast ratio of at least 4.5:1; text is black on a white background. Software: Not applicable Authoring Tool: Not applicable

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.4 Resize text (Level AA) 2017 Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports Software: Supports Closed: Supports Authoring Tool: Supports</p>	<p>Web: Non-image text is resizable without assistive technology (using browser/keyboard controls). Electronic Docs: Non-image text is resizable without assistive technology (using browser/keyboard controls). Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable</p>
<p>1.4.5 Images of Text (Level AA) 2017 Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports Software: Supports Closed: Supports Authoring Tool: Supports</p>	<p>Web: CSS is used to control presentation of text. Electronic Docs: All text is used with exception of charts and graphs; these use alternate text tags. Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable</p>
<p>2.4.5 Multiple Ways (Level AA) 2017 Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports</p>	<p>Web: Links are provided to navigate to related web pages plus table of contents. Electronic Docs: Bookmarks are provided in PDF/DOC files. Software: Not applicable Authoring Tool: Not applicable</p>
<p>2.4.6 Headings and Labels (Level AA) 2017 Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports</p>	<p>Web: Headings and labels are descriptive of indicated content. Electronic Docs: Headings and labels are descriptive of indicated content. Software: Not applicable Authoring Tool: Not applicable</p>
<p>2.4.7 Focus Visible (Level AA) 2017 Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports</p>	<p>Web: The default focus indicator is used. Electronic Docs: The default focus indicator is used. Software: Not applicable Authoring Tool: Not applicable</p>
<p>3.1.2 Language of Parts (Level AA) 2017 Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports</p>	<p>Web: No language changes occur. Electronic Docs: No language changes occur. Software: Not applicable Authoring Tool: Not applicable</p>
<p>3.2.3 Consistent Navigation (Level AA) 2017 Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports</p>	<p>Web: HTML page templates are used and repeated components are in the same relative order. Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p>
<p>3.2.4 Consistent Identification (Level AA) 2017 Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 	<p>Web: Supports Electronic Docs: Supports Software: Supports</p>	<p>Web: Text alternatives and naming conventions are consistent for similar items; HTML page templates are used.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Authoring Tool: Supports	Electronic Docs: Text alternatives and naming conventions are consistent for similar items. Software: Not applicable Authoring Tool: Not applicable
3.3.3 Error Suggestion (Level AA) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: No items require this in any product. Electronic Docs: No items require this in any product. Software: Not applicable Authoring Tool: Not applicable
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: No items require this in any product. Electronic Docs: No items require this in any product. Software: Not applicable Authoring Tool: Not applicable

2017 Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes: CSR supports most of these functions for this effort: the others do not apply

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	All images include alternate text and are checked using Section 508 testing tool as well as by user testing. Templates are used for web sites and all navigation is part of that template. Skip navigation is provided in these templates.
302.2 With Limited Vision	Supports	All images include alternate text and are checked using Section 508 testing tool as well as by user testing. Templates are used for web sites and all navigation is part of that template. Skip navigation is provided in these templates.
302.3 Without Perception of Color	Supports	All content information conveyed with color such as section headings, links, and graphs can be read without color.
302.4 Without Hearing	Supports	Closed-captioning is provided in audio, video, and multimedia products and/or concurrent transcript.
302.5 With Limited Hearing	Supports	Closed-captioning is provided in audio, video, and multimedia products and/or concurrent transcript.

Criteria	Conformance Level	Remarks and Explanations
302.6 Without Speech	Not applicable	No features requiring voice-activated input are included in the operation and information retrieval of any product.
302.7 With Limited Manipulation	Not applicable	No features requiring fine motor control or simultaneous manual operations are included in any product.
302.8 With Limited Reach and Strength	Supports	All products are operable with limited reach and strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Not applicable	No features impacting limited language, cognitive, and learning abilities are included in the operation and information retrieval of any product.

Chapter 4: Hardware

Notes: No hardware delivery is required for this effort

Chapter 5: Software

Notes: Only a limited number of the following criteria apply to this effort

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG section
502 Interoperability with Assistive Technology	Heading cell – no response is required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	The product is not a platform and does not have or require this function.
502.2.2 No Disruption of Accessibility Features	Supports	The product does not disrupt platform accessibility features
502.3 Accessibility Services	Heading cell – no response is required	Heading cell – no response is required.
502.3.1 Object Information	Not Applicable	The product is not a platform and does not have or require this function.
502.3.2 Modification of Object Information	Not Applicable	The product is not a platform and does not have or require this function.
502.3.3 Row, Column, and Headers	Supports	This is achieved by using the <th> tag and "scope" attribute in tables. For small tables, "id" and "headers" attributes are also used to achieve this.
502.3.4 Values	Not Applicable	The product is not a platform and does not have or require this function.
502.3.5 Modification of Values	Not Applicable	The product is not a platform and does not have or require this function.

Criteria	Conformance Level	Remarks and Explanations
502.3.6 Label Relationships	Not Applicable	The product is not a platform and does not have or require this function.
502.3.7 Hierarchical Relationships	Not Applicable	The product is not a platform and does not have or require this function.
502.3.8 Text	Not Applicable	The product is not web development or a platform and does not have or require this function.
502.3.9 Modification of Text	Not Applicable	The product is not web development or a platform and does not have or require this function.
502.3.10 List of Actions	Not Applicable	The product is not a platform and does not have or require this function.
502.3.11 Actions on Objects	Not Applicable	The product is not a platform and does not have or require this function.
502.3.12 Focus Cursor	Not Applicable	The product is not a platform and does not have or require this function.
502.3.13 Modification of Focus Cursor	Not Applicable	The product is not a platform and does not have or require this function.
502.3.14 Event Notification	Not Applicable	The product is not a platform and does not have or require this function.
502.4 Platform Accessibility Features	Not Applicable	The product is not a platform and does not have or require this function.
503 Applications	Heading cell – no response is required	Heading cell – no response is required
503.2 User Preferences	Not Applicable	The product is not a platform and does not have or require this function.
503.3 Alternative User Interfaces	Not Applicable	The product is not a platform and does not have or require this function.
503.4 User Controls for Captions and Audio Description	Heading cell – no response is required	Heading cell – no response is required.
503.4.1 Caption Controls	Supports	Multimedia provides caption controls at same menu level as volume
503.4.2 Audio Description Controls	Supports	Multimedia provides description and/or transcript controls at same menu level as volume
504 Authoring Tools	Heading cell – no response is required.	Heading cell – no response is required

Criteria	Conformance Level	Remarks and Explanations
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	Not Applicable	The product is not a platform and does not have or require this function.
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	The product is not a platform and does not have or require this function.
504.2.2 PDF Export	Not Applicable	The product is not a platform and does not have or require this function.
504.3 Prompts	Not Applicable	The product is not a platform and does not have or require this function.
504.4 Templates	Supports	Dreamweaver templates are used for web site HTML creation, and all navigation is part of that template. Skip navigation is provided in these templates. Web pages are tested by deleting the style sheet and making sure the page renders correctly.

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response is required.	Heading cell – no response is required.
602 Support Documentation	Heading cell – no response is required.	Heading cell – no response is required.
602.2 Accessibility and Compatibility Features	Not Applicable	Accessibility and compatibility features are provided in native software applications of Word, Acrobat, and web browsers.
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG section.
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	This is achieved through email support and provided in the print format by mail if required.
603 Support Services	Heading cell – no response is required.	Heading cell – no response is required.
603.2 Information on Accessibility and Compatibility Features	Supports	This is achieved through email support and provided by an accessibility link.
603.3 Accommodation of Communication Needs	Supports	This is achieved through email support and provided by an accessibility link.

Legal Disclaimer (Company)

This proposal includes data that shall not be disclosed outside the Government and shall not be duplicated, used, or disclosed—in whole or in part—for any purpose other than to evaluate this proposal. If, however, a contract is awarded to this offeror as a result of—or in connection with—the submission of these data, the Government shall have the right to duplicate, use, or disclose the data to the extent provided in the resulting contract. This restriction does not limit the Government’s right to use information contained in these data if it is obtained from another source without restriction. The data subject to this restriction are contained on pages where the disclosure restriction notation appears.